

15 Feb 2021

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Hi Nick

As an Essential Service we will continue to operate and support our customer's needs.

Our priority remains the health and wellbeing of our staff, as I am sure your own teams are your immediate priority.

Our "Working from Home" processes have been re-established and we are fully functional to support all our Motor Vehicle finance partners in processing applications and purchasing approved and valid contracts as per our normal criteria.

Our Motor Vehicle Support teams are available for all normal contact methods. I do recommend for you to utilise Qik Chat and emails as the preferred initial contact and to support contactless delivery, use our Electronic Authorisation of the loan agreement option in conjunction with the FNL Biometrics tool.

Also, please do not hesitate to contact your [Finance Now Regional Managers](#) on any of the above details and who will be continuing to work and support your business if you have any queries.

Kind regards,

A handwritten signature in black ink, appearing to read "Hadyn Halls", with a long, sweeping underline.

Hadyn Halls

GENERAL MANAGER CARDS & INTERMEDIARIES | 021 779 081

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