

22 Sep 2021

From: Finance Now <info@email.financenow.co.nz>

Sent on: Wednesday, September 22, 2021 3:43:07 AM

To: Jasmina Sarich <Jasmina@financenow.co.nz>

Subject: [PREVIEW] What's New | QIK Document Upload

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Hi Fiona

What's New

Our new Qik Document Upload feature is a simple process to speed up Application Outcomes. This feature provides retailers and customers the ability to upload and send relevant supporting documents in Qik for an application.

This feature is the first in a series of enhancements as part of developments we are making prior to the new Responsible Lending guidelines. These are all designed to simplify and streamline the application process and provide your customers with the best possible outcome.

The Application Outcome page will advise conditions and request supporting documents to be uploaded. These documents can be uploaded via SMS, Desktop or email.


Upload Documents

We have been unable to electronically verify the following conditions:

1. Applicant 2s ID document could not be verified
2. Conflict of application data provided versus external sources. Finance Now verifying
3. Insufficient Credit experience. Please send copy of ID and Proof of Income for verification
4. We could not verify the Applicants ID document. Please send us a Copy of the ID used
5. We could not verify your Applicants address. Please provide Proof of Address

Below is a list of documents required for this application. You can upload documents by clicking on the 'Upload Documents' button below.

Borrower 1: Vincent Victor

Document	Status
Proof of Identification	pending
Proof of Address	pending
Other Supporting Documents	pending

Borrower 2: Victoria Victor

Document	Status
Proof of Identification	pending
Other Supporting Documents	pending


Upload Documents


Upload Documents

There are four delivery options available to select from


Delivery Options

Please select an option below, either continue to the Document Upload page, send an SMS to the applicant/dealer to complete via their mobile phone or email the applicant with a link to upload. Click on one of the tiles below to continue or on the 'Close' button to close the window.

1
☐
Dealer Upload via Desktop

2
☐
Send SMS to Dealer

3
☐
Send SMS to Applicant

4
☐
Send Email to Applicant

1. Dealer can retrieve document from customer to upload via desktop
2. Dealer can send an SMS to themselves to upload a document from a mobile
3. Dealer can send SMS link directly to the applicant to upload document/s
4. Dealer can send an email with link to the applicant to upload document/s


finance NOW

Money Your Way


Upload Documents

Please upload the Documents required for **Mahe** by clicking on the Choose Document buttons in the form below to begin the process. When finished, please press the Upload button at the bottom of the page.

Note: We only allow (pdf, jpg, png, gif) files with a maximum of (10MB) per file.


Proof of Address

Choose Document



Document has been Completed



Document has been Completed

Other Supporting Documents

Choose Document

Close Window

Upload



You have successfully uploaded a document.
The status will change to **Completed**

Choose Document

Incomplete uploads will still display **Choose Document**

Please contact your FNL Area Manager for further training and support.



Kelvin Williams

NATIONAL SALES MANAGER

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